

CHIKA ODIOEMENE, MS- HQS, MSN, RN, NP-BC, CPHQ, LSSBB

SUMMARY OF SKILLS

STRATEGIC VISION

PATIENT CENTRIC

STAFF CENTRIC

SYSTEMS THINKING

DEVELOPING OTHERS

INNOVATIVE PROBLEM-SOLVER

Healthcare quality improvement and patient safety professional with an in-depth understanding of the High Reliability Organization. Excellent leadership skills. Adept at employing appropriate process improvement methodologies and sustaining best practices. Data and outcome driven with strong analytical skills. Lean Six-Sigma Black Belt. Experience in quality and process improvement that integrates with business strategy and key performance indicators. A qualified board-certified nurse practitioner with over 16 years of experience in patient care services, performance improvement, project management, clinical nurse education.

- Strategic Planning and Execution
- Performance Improvement Coach
- Clinical Educator
- Lean Six Sigma Project Management
- Lean Six Sigma Instructor
- Presentations and Public Speaking
- Lead on Regulatory Compliance
- Program Management
- Acute Care Nurse Practitioner

EDUCATION

Thomas Jefferson School of Population Health, Philadelphia PA

Master of Science in Healthcare Quality & Patient Safety

University of Pennsylvania School of Nursing, Philadelphia PA

Master of Science in Nursing -Adult Acute Care Nurse Practitioner

Rutgers University School of Nursing, Newark NJ

Bachelor of Science in Nursing

PROFESSIONAL CREDENTIALS

- Certification Board for Professionals in Patient Safety
Certified Professional in Patient Safety (CPPS)
- American Nurses Credentialing Center (ANCC)
Acute Care Nurse Practitioner
Certification# 2007009485, Expires – 12/19/2022
- Villanova University
Lean Six Sigma Black Belt
- Healthcare Quality Certification Commission
Certified Professional in Healthcare Quality (CPHQ)
- Georgia Board of Nursing - **Expires- 01/31/2019**
Registered Nurse and Nurse Practitioner
License # RN202709, Expires- 01/31/2021
- VHA Georgia
Lean Six Sigma Green Belt

PROFESSIONAL EXPERIENCES

Lean Six Sigma Training

January 2018 – Present

- Teach Lean Six Sigma tools and methodologies to clinical staff working towards **Yellow Belt** certifications including DMAIC, Process Mapping, Root Cause Analysis, Failure Mode and Effects Analysis training, Drivers Diagram training
- Provide data analysis, coaching, and guidance on Process Improvements and/or Process Design projects in the clinical setting

Management and Leadership Experiences

Emory Decatur Hospital, Emory Hillandale, and Emory LTAC , Decatur GA

December 2017- Present

Quality , Evidence Based Practice and Research – Chair(Nursing)

- Project leadership and facilitation of system- wide quality and performance improvement initiatives to improve nursing quality and clinical indicators for ANCC Magnet Recognition Program
- Actively leading / supporting system level quality initiatives related to Patient Safety Indicators , Performance Improvement Initiative and E
- Collaborate with the Chief Nursing Officer, Assistant Chief Nursing Officer, Nursing Executive leadership, Sub Committee chairs throughout the hospital system to deploy strategic nursing objectives, initiatives, projects
- Collaborate with subcommittee chairs throughout the organization to provide strategy and project leadership, consultation, and mentor/coaching on an ongoing basis
- Analyze nursing quality reports from NDNQI database, process measures, and outcome measures as it relates to the objectives
- Employ appropriate process improvement methodologies such as lean six-sigma, IHI tools
- Increase DTN in acute ischemic stroke care from 45% to 75% - Lean sixsigma project
- Maintained more than 365 days without CAUTI in one the systems operating unit

Emory Decatur Hospital and Emory Hillandale Hospital, Decatur GA

May 2014 – Present

System Stroke Program Manager/ Nurse Practitioner (Dept. of Quality /Patient Care Services)

- Lead a successful Joint Commission survey for Primary Stroke Center designation in 2014 and the subsequent re-certification in 2016 and 2018
- Achieved Gold Plus Target Stroke award from the American Heart Association for achieving at least 24 consecutive months of 85% or higher adherence to all Get with The Guidelines-Stroke Achievement in 2018
- Achieved a total of 9 quality of care awards from the American Heart Association for the hospital system
- Achieved an award for excellence from Georgia Department of Public Health for increased alteplase utilization
- Institute a process to increase door to needle time from 0% to 60%
- Oversee initiatives that increased alteplase utilizations by 375%
- Coordinate certification process as a Primary Stroke Center through Joint Commission
- Facilitate Root Cause Analysis (RCA) for sentinel events and near misses
- Employ Failure Mode Effects Analysis (FMEA) to identify a possible failure in stroke process designs
- Utilize DMAIC methodology and Six Sigma tools to improve processes: run charts, pareto charts, histograms, fishbone diagrams, 5 whys, process mapping, process capability analysis
- Oversee abstraction and data entry for core measures compliance and performance improvement projects
- Develop and deliver scorecards and presentations for frontline staff, executive leaders, and board members
- Chair Stroke Committee and collaborate with stroke medical director, CNO, and ED staff and leadership team, executive nursing directors, hospitalists, radiology department, lab department, pharmacy department, rehab department, community outreach department to initiate best practices in caring for stroke patients
- Negotiate budget and contract agreements with vendors
- Perform duties intrinsic to the position of disease-specific Nurse Practitioner
- An expert on current disease-specific guidelines, evidence-based practices, order sets and protocols
- Report directly to the Chief Medical Officer, and Vice President, Chief Nursing Officer, and Asst. CNO

DeKalb Medical, Decatur GA

May 2013– May 2014

Performance Improvement Coordinator (Dept. of Quality)

- Ensured compliance with standards from the Joint Commission, regulatory and accrediting agencies
- Facilitated initiatives to reduce HAIs in a medical- surgical unit resulting in 12 consecutive months without CAUTI and 15 months without CLABSI
- Contributed to the medication safety committee
- Improved core measures scores: Heart Failure, Pneumonia, Stroke, SCIP through continuous education and auditing
- Implemented initiatives to comply with Value-Based Purchasing activities
- Rounded with clinical staff to ensure compliance with standard compliance
- Chaired Restraints and Falls Committees

Advanced Practice Nurse Experiences

DeKalb Medical, Decatur GA

September 2009 –May 2013

Clinical Nurse Educator (Medical Surgical Unit)

- Served as the clinical expert for medical, surgical and telemetry units
- Led the implementation of electronic documentation for nurses
- Implemented the Robert Wood Johnson Foundation and the Institute for Healthcare Improvement recommendations for transforming care at the bedside (TCAB): bedside reporting and effective handoff communication
- Developed an education plan on patient health illiteracy and methods of addressing them
- Developed a learning problem-based learning module directed at nursing excellence with a focus on bedside reporting, critical thinking, communication with physicians and nursing engagement
- Developed and revised policies, procedures, and protocols and educates staff accordingly
- Initiated nursing grand rounds
- Implemented multidisciplinary rounds focusing on patients with longer than expected length of stay
- Maintained "real-time readiness" by ensuring compliance with regulatory agencies (Joint Commission, OSHA)

DeKalb Medical, Decatur GA

September 2009 – May 2013

Nurse Practitioner (Hospitalist)

Newark Beth Israel Medical Center, Newark, NJ

March 2009 - September 2009

Nurse Practitioner (Ventricular Assistive Device Program-VAD)

- Evaluated and managed VAD patients in collaboration with physicians (Heartmate-XVE, Heartmate II, and Thoratec IVAD).
- Maintained low rates post VAD transplantation complication
- Participated in patient selection for VAD transplantations
- Managed patients with either destination or bridge-to-transplant VADs
- Educated patient on long-term management of driveline wound dressing, techniques in the reduction of driveline infections or complications
- Ordered and interpreted labs and other diagnostic tests

Newark Beth Israel Medical Center, Newark, NJ

October 2008 –March 2009

Nurse Practitioner (Heart Failure/ Heart & Lung Transplant)

- Evaluated and managed heart failure patients (inotrope-dependent and bridge to heart transplant)
 - Titrated diuretics
 - Reduced heart failure patients' readmissions through patient education
- Evaluated and managed post heart transplant patients:
 - Managed anti-rejection medications (monitors sub-therapeutics or toxic levels)
 - Monitored patients for signs of infections, or any complications due to immunosuppressant drugs

Hospital of University of Pennsylvania, Philadelphia, PA

December 2007 –November 2008

Nurse Practitioner (Hospitalist)

Registered Nurse Experiences

Newark Beth Israel Medical Center, Newark, NJ
Staff Nurse (**Emergency Department**)

2004 - 2009

Hospital of University of Pennsylvania, Philadelphia, PA
Staff Nurse (**Emergency Department**)

2006 - 2008

Hospital of University of Pennsylvania, Philadelphia, PA
Staff Nurse (**Cardiac Care Unit: Heart Failure, VAD and Pre and Post Heart Transplant Unit**)

2004 - 2006

Teaching Experience

Trinitas School of Nursing, Elizabeth, NJ
Adjunct Clinical Instructor

January 2009 - May 2009

PROFESSIONAL AFFILIATIONS

- Institute for Healthcare Improvement
- National Patient Safety Foundation
- National Association of Healthcare Quality
- American Society for Quality
- American Heart Association
- American Academy of Nurse Practitioners